

2021 RMB Holiday Policy for Courier Service



Dear Valued RMB Client,

To assist with your annual planning, we would like to confirm our holiday operations arrangement for the 2021 year. In observance of some public holidays, our courier service will not be available on the dates shown below.

The general policy will be no RMB courier services on most major holidays. Because samples transported via RMB courier are processed for laboratory intake the morning after pick-up, our courier service will not be available on the business day immediately preceding those holidays when RMB labs are closed.

Upon request, RMB clients may have Spee-Dee Delivery Service “call tags” arranged for delivery on those days on which the RMB lab is open but no courier services are running. If you wish to utilize Spee-Dee Delivery for shipping samples to reach the lab on any of those dates, please call RMB two business days in advance of your sample date to request a call tag.

2021 Holiday Schedule: RMB Lab & Courier Services

Date	Holiday	Day of Week	Lab Open No Courier Service	Lab Closed No Courier Service
December 31, 2020	day before holiday	Thursday	✓	
January 1, 2021	New Year's Day	Friday		✓
January 18, 2021	Martin Luther King Day	Monday	✓	
May 31, 2021	Memorial Day	Monday		✓
September 6, 2021	Labor Day	Monday		✓
November 24, 2021	day before holiday	Wednesday	✓	
November 25, 2021	Thanksgiving Day	Thursday		✓
November 26, 2021	Day After Thanksgiving	Friday		✓
December 23, 2021	day before holiday	Thursday	✓	
December 24, 2021	Christmas Eve	Friday		✓
December 25, 2021	Christmas Day	Saturday		✓
December 31, 2021	day before holiday	Friday	✓	
January 1, 2022	New Year's Day	Saturday		✓

If you have questions regarding this general policy, or unique situations not shown in the chart, please contact our Courier Service Logistics Representative at 218-850-9626. The RMB holiday policy for lab and courier services is tailored to each specific calendar year and will be provided every December for the upcoming calendar year.

On behalf of everyone here at RMB, we are grateful for your support and sincerely hope that we all enjoy a prosperous 2021.